



NSI Neal Systems, Inc. Technical Bulletin #2

Date: 9 April 2015

Subject: Migrating from 2G to 3G & 4G LTE Cellular Data Modems

Out of the blue you have received a notice from your Verizon Wireless Business Account telling you your cellular service will stop working soon.

Why? If your modems are a few years old, these devices probably use what is called 2G cellular service. You probably have heard about 3G, 4G Lite, and other buss words in regard to your telephone. 2G service is an older technology that is being phased out because the equipment Verizon Wireless buys for 2G is no longer available or very expensive to secure.

So what do you do now?!

STEP 1: Do not panic!

STEP 2: Pick up the telephone and call us, Neal Systems, at 215-968-7577.

STEP 3: We will assist you in replacing the equipment and coordinating with Verizon Wireless to move all the existing I/P addresses over from the older to new modems.

STEP 4: We will ask for things like: MDN (mobile directory number), ESN (electronic serial number), and the name of a contact in your company who pays the Verizon Wireless.

Before you know it, everything will be switched over and life will return to the normal madness of the daily grind.

Do you have a different service provider? Let Neal Systems provide the solution to make this migration easy and cost efficient for you.

Peter Jackson
Tel: 215-968-7577
Email: pjackson@nealsystems.com

Neal Systems, Inc. | 122 Terry Dr, Newtown, PA 18940 | www.nealsystems.com | 215-968-7577 | sales@nealsystems.com