



# Municipal Service

## What does NSI offer?

- Routine maintenance
- Troubleshooting
- Repairs
- Calibration
- Modifications
- Optimization

## What does NSI promise?

- Reliability - Always there - 24/7 contracts available
- Assurance - We will give you the best possible outcome
- Expertise - Our team is the most knowledgeable on our products

## What does NSI service?

- |                      |                         |
|----------------------|-------------------------|
| Digester Gas Flares  | Instrumentation         |
| Disinfection Systems | Chemical Feed Systems   |
| Motors and Drives    | Process Control Systems |

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# Municipal Annual Maintenance Program

Improving the Reliability, Availability and Efficiency of Water & Wastewater Equipment and Systems

## Benefits

- Reduce unplanned downtime and related problems
- Reduce Mean Time to Repair (MTTR)
- Increase equipment life
- Budget a fixed annual maintenance cost
- Improve machine and production performance
- Identify equipment problems proactively, before a breakdown occurs
- Provide skilled resources to quickly and efficiently correct problems as they arise
- Supplement maintenance staff during peak work loads or special projects

## Features

- Documentation of system specifications
- Control, electrical, and mechanical inspection of systems and equipment
- Calibration, tuning and adjustment
- Software program back-up
- On-the-job training for equipment operators and maintenance staff
- Priority dispatch for emergency repairs
- Documentation of equipment performance and maintenance process in equipment logbook
- Regular status/summary reviews of equipment performance and maintenance process

The Neal Systems Annual Maintenance Program (AMP) puts experienced technicians at your site proactively for a scheduled number of visits throughout the year. During each visit our technicians perform a predefined set of preventive maintenance activities to help maximize the availability, reliability and efficiency of your equipment and systems. The Neal Systems Maintenance Program can also include replacement parts and repair labor, as well as additional scheduled days for other operations support services to provide a comprehensive, single agreement that maximizes equipment uptime and provides a fixed annual equipment maintenance cost.

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